

Tech Tip Tuesday—October 30th, 2018

We are the LCT East Show in Atlantic City next week!

The LCT East Show is November 4-6, and Livery Coach will be there. If you are attending, please stop by and say hello—we will be in booth 604. Our crew in attendance will be An Vo, Chip Bowman, and David Hirsch.

As a result of the show, there will not be a Tech Tip next week. The Tech Tip will return on Tuesday, November 13th.

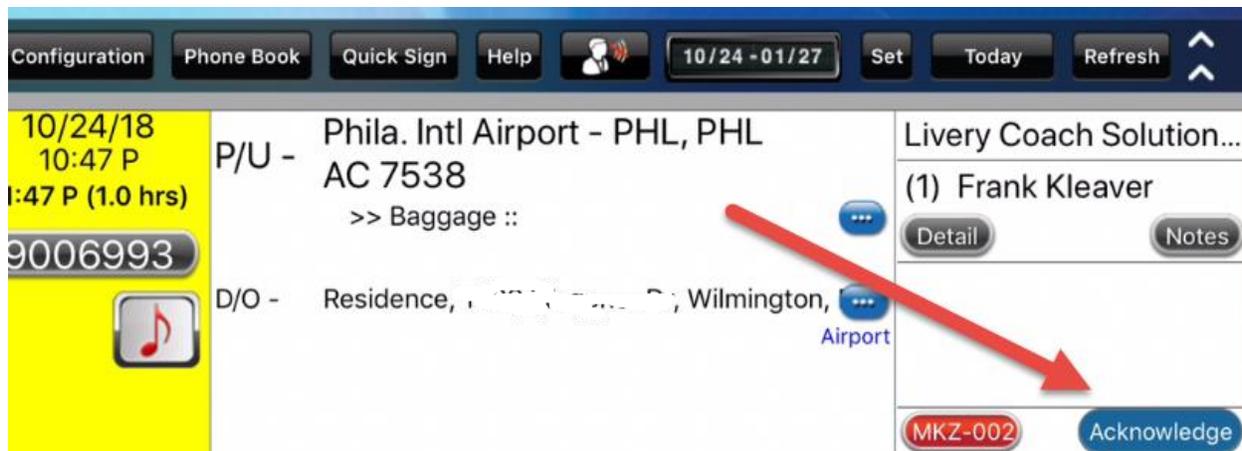
Chauffeur Acknowledged

For those of you using the iChauffeur app so your chauffeurs can get trips, you have several choices for when the chauffeur can actually see his trip in the app. A few of our customers allow chauffeurs to see Assigned trips, and then the chauffeur changes them to Dispatched.

The more common mode of operation, though, is to not let the chauffeurs see their trips until they are marked Dispatched. That way you can “pencil in” the names of the chauffeurs you have planned for jobs, but not let them know until you are ready (since once a chauffeur thinks he has a job, he is never happy when it gets taken away, particularly if it was a “good” job.)

But then, how does the chauffeur indicated that he has seen the job, and how does the dispatcher know?

When the job is marked dispatched, the chauffeur will see an “Acknowledge” button on his screen.



Once the chauffeur has clicked on this button, the button will disappear from the trip on iChauffeur, and a checkmark will appear next to Chauffeur Acknowledge on the trip.



Finally, on the Dispatch Grid, the background color of the chauffeur will turn blue, so it's easy to see who has acknowledged his trip, and who hasn't. If you want to turn the button back on for the chauffeur, simply uncheck the box on the trip.

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999-Joe Driver	1